



RapidSOS has helped Raptor establish the best possible relationship between our products, schools, and ECCs. Tasks like testing, configuration, and policy creation - coordinated by RapidSOS - help us foster conversations that build relationships, ensure a streamlined response, and keep schools safer.

Chris Noell, Chief Product Officer, Raptor Technologies

Data sources shared with 911:

- Caller Name
- Call Back Number
- School Name
- School Address
- Type of Emergency

How Raptor Technologies empowers faster response during school emergencies

Goals and opportunity

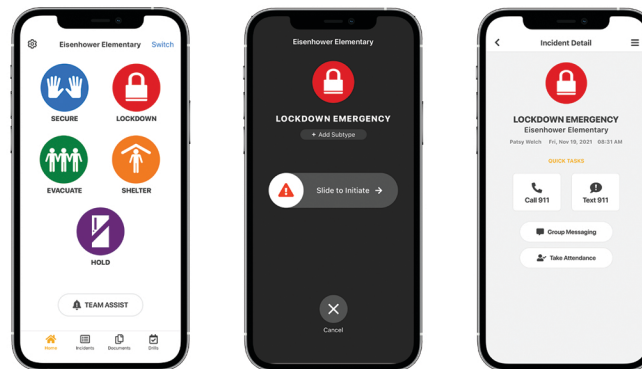
In pursuit of their mission to protect every child, every school, every day, Raptor Technologies sought a partner that would seamlessly integrate Raptor Alert, their mobile emergency management software, into a decentralized, locally run emergency response system.

Additionally, Raptor wanted to ensure that Raptor Alert could be easily integrated as a component of each district's emergency response program - enabling direct, comprehensive notifications to first responders and compliance with legislative requirements like Alyssa's Law.

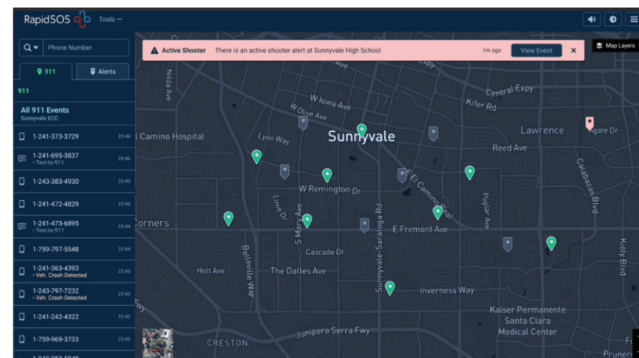
Partnering with RapidSOS

Raptor Technologies partnered with RapidSOS to establish a direct connection between their Raptor Alert app and law enforcement after recognizing RapidSOS' nationwide ECC coverage and capability to scale across tens of thousands of school districts. By connecting their data through RapidSOS, Raptor Technologies provides ECCs with an aggregate of all information related to an active threat into a single, unified view.

How it works



1. An emergency alert is initiated on the Raptor Alert mobile app
2. A customizable list of school administrators, staff members, and first responders are immediately notified



3. An enhanced notification is sent to the local ECC through multi-agency routing, ensuring the alert has the highest priority*
*Feature coming in 2023
4. First responders are provided with enhanced data including caller name, emergency type, and the dispatchable address of the school to improve contextual awareness before they arrive on the scene

Results

The enhanced data connected to 911 via RapidSOS enables first responders to determine the exact location of the emergency, provides them with the context they need to properly respond, reduces response times, and helps keep our schools safe.